



Price List and Order Form January 2009

Size guides

Approximate Age	Approximate Height
0-6 months	Height 68cm
6-9 months	Height 74cm
12-18 months	Height 86cm
24 - 36 months	Height 98cm
up to 6 years	Height 116cm
up to 8 years	Height 128cm
up to 12 years	Height 146cm
Sock Sizes	Approx Shoe Size
1	Child 3 to 8
2	Child 9 to 1
3	Child 2 to 5
10	Adult 5.5 to 6.5
11	Adult 7.5 to 8.5
12	Adult 9 to 10.5
Glove Sizes	Middle Finger Length
1	Child 4cm
2	Child 5cm
S	Adult 6cm
M	Adult 7cm
L	Adult 8cm

Terms & Conditions. Ways to order DermaSilk. PHONE: If you require an extra brochure or wish to place an order please call us on 01234 834614. Leave a message if you call out of office hours and we'll call you back the next working day. FAX: Feel free to send orders via our fax line on 01234 834615 at any time. Simply fill out the order form and fax it to us. INTERNET: You can order on-line through our secure website www.dermasilk.co.uk at any time. POST: If you wish you can post the order form together with either your Credit or Debit card details or a cheque or Postal Order made payable to "Espère Healthcare Ltd" to:-

Espère Healthcare Ltd., Suite F11, Bedford i-Lab. Priory Business Park. Bedford. MK44 3RZ

Please remember to write your home address, cheque card number and expiry date on the back of your cheque. DELIVERY: All items should reach you within seven working days of receipt of order. If delivery is delayed due to an ordered item being out of stock we will inform you immediately. We only charge postage once per order, even if we have to send more than one parcel. RETURNS & EXCHANGES: if, for any reason, any garment proves unsuitable we will refund or exchange it providing that it is returned to us at the address above within 14 days of delivery, is carefully packed in its original packaging and has not been worn. We reserve the right to refuse to accept any garment which does not conform to these conditions. Please remember that you are responsible for any returned goods until they are delivered to us. We would therefore recommend that you get a proof of posting certificate, free of charge from the Post Office when you return the garment to us just in case it fails to reach us. Unfortunately we cannot refund the cost of return postage. Espère Healthcare Ltd cannot accept responsibility for failure to comply with specific instructions stated in the brochure or care instructions. Customers' statutory rights are not affected by this statement.

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For further information about eczema contact the National Eczema Society at Hill House Highgate Hill London N19 5NA or visit their website www.eczema.org Eczema Helpline 0870 241 3604 The NES does not recommend or endorse any specific product or treatment.

